

NWOCA E-Rate Eligible Services

Telecommunications Services

1. There are no services in this category provided by NWOCA.

Internet Access

1. Internet Access
 - a. Basic Conduit
 - i. Fiber-Based Facilities
 1. "X"mb/s bandwidth burstable to 4x purchased Internet bandwidth
 - ii. Non Fiber-Based Facilities
 1. "a.b"mb/s bandwidth
 - iii. WAN conduit for Internet Access (Intra-District Conduit)
 - iv. WAN conduit for internal communications and/or non-eligible services
 - b. All Basic Conduit services include DNS, Internet content-filtering, and Firewall services
 - c. NWOCA offers agreements of 1-3 years in length
2. Email Service
 - a. Basic Email Service
 - i. "n" Staff Email Accounts
 - ii. "y" Student Email Accounts
 - iii. "z" Parent/Board Member Email Accounts [non-eligible]
 - b. Premium Email Services (MS Exchange or Oracle Collaboration Suite)
 - i. "n" Staff Email Accounts
 - ii. "y" Student Email Accounts
 - iii. "z" Parent/Board Member Email Accounts [non-eligible]
 - c. All Email services include SPAM filtering.
3. Web Hosting
 - a. Web hosting for school district web sites and teacher sub-webs, limited to 2GB of stored content per school district.
 - b. Software hosting features (Frontpage, Oracle APEX applications, calendaring, etc.) [non-eligible]
4. Other Eligible Internet Access Services
 - a. Network connectivity maintenance and technical support for Internet connections
 - b. Interconnected Voice Over Internet Protocol (VOIP) services for entities utilizing a Cisco VOIP solution
5. Services Provided Not Eligible for E-Rate Funding as Internet Access Services
 - a. Virtual Private Network (VPN) services
 - b. Web casting services
 - c. Training for Internet Use and Related Training
 - d. Videoconferencing support

NWOCA E-Rate Eligible Services

Internal Connections

1. Network connectivity maintenance, design, implementation, and technical support for intra-district connection
2. Servers for DHCP, DNS, Email, Firewall, or Proxy Server
3. Voicemail services and components
4. E911 and Automatic Route Selection services for Cisco VOIP implementations

Basic Maintenance of Internal Connections

1. Maintenance and technical support of internal connections, and the equipment required to provide this functionality.
2. Services Provided Not Eligible for E-Rate Funding as Internet Access Services
 - a. On-site technical support (e.g. – “rent-a-tech”)
 - b. Network management and monitoring
 - c. Helpdesk support for a broad range of services
 - d. Comprehensive technical support contracts that provide a turn-key solution for schools

Miscellaneous

1. Interconnected Voice Over Internet Protocol (VOIP) services for entities utilizing a Cisco VOIP solution
2. Installation, activation, and initial configuration of eligible components of the network equipment supporting Internet access